



Pro-Bono Support Policy

Compass Advocacy SEND offers a limited amount of pro-bono advocacy support for families experiencing significant hardship or risk.

Pro-bono support is available by professional referral only and is discretionary, capacity-limited, and time-bound. Submission of a referral does not guarantee that pro-bono support will be offered.

Requests are considered based on factors including urgency, vulnerability, lack of access to alternative funded advocacy, and current capacity. Where pro-bono support is agreed, the scope of work will be clearly defined in advance and limited to a specific piece of guidance or advocacy.

Pro-bono support does not include ongoing case management, urgent or emergency work, tribunal appeal preparation, or unlimited communication.

Where pro-bono support is not possible, families may be offered signposting or the option of phased paid support where appropriate.