



Privacy Policy

Compass Advocacy SEND

Last updated: January 2026

Compass Advocacy SEND (“we”, “us”, “our”) is committed to protecting and respecting your privacy.

This Privacy Policy explains how we collect, use, store, and protect personal data when you engage with our services or visit our website. We comply with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

1. Who We Are

Compass Advocacy SEND provides independent SEND advocacy, EHCP support, workshops, and consultancy for parents, carers, schools, and charities. We act as the data controller for the personal data we collect.

2. Personal Data We Collect

We may collect the following information:

Name, email address, and phone number

Child and family details relevant to SEND advocacy Educational records, reports, and EHCP-related documentation Workshop registration and attendance details

Website usage data (IP address, browser type, cookies)

3. How We Use Personal Data

We use personal data to:

Provide 1:1 SEND advocacy and EHCP support Deliver workshops and training sessions

Communicate with parents, carers, schools, and professionals Maintain accurate case records

Comply with legal, safeguarding, and regulatory requirement

4. Lawful Basis for Processing

We process personal data under the following lawful bases:

Consent

Contractual necessity Legal obligation Legitimate interests

5. Special Category & Children’s Data

We routinely handle special category data, including information relating to children’s special educational needs and disabilities. This data is processed only where necessary, with explicit consent, and stored securely. Safeguarding duties may override confidentiality where required by law.

6. Sharing Information

We do not sell personal data. Information may be shared only where necessary with:

Local authorities or education providers (with consent) Professional partners involved in advocacy support Legal or safeguarding bodies where required

7. Data Security & Retention

We use secure systems, password protection, and restricted access to safeguard personal data. Information is retained only for as long as necessary to fulfil the purpose for which it was collected.

8. Cookies

Our website may use cookies to improve user experience and analyse website traffic. You can manage cookies through your browser settings.

9. Your Rights

Under UK GDPR, you have the right to access, correct, erase, restrict, or object to processing of your data,

and to withdraw consent at any time. Complaints may be made to the Information Commissioner's Office (ICO).

10. Contact

If you have any questions about this Privacy Policy or how your data is handled, please contact: Compass Advocacy SEND

Email: compassadvocacy.send@gmail.com

11. Policy Updates

This Privacy Policy may be updated periodically. The latest version will always be available on our website.

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Review due: January 2027